



Dartmoor
MULTI ACADEMY TRUST

2018 Parent Questionnaire - Results

In total 44 questionnaires were returned (29% response rate). On some questions (6, 7 and 8) some people didn't answer as they indicated that they had no experience to comment on.

For some questions the total may not add to 100 due to rounding.

		Strongly Agree	Agree	Disagree	Strongly Disagree
1.	My child is happy at this school	70%	27%	2%	
2.	My child feels safe at this school	73%	27%		
3.	My child makes good progress at this school	61%	34%	2%	2%
4.	My child is well looked after at this school	70%	30%		
5.	My child is taught well at this school.	66%	32%	2%	
6.	My child receives appropriate homework for their age	46%	49%	5%	
7.	This school makes sure its pupils are well behaved	42%	51%	5%	2%
8.	This school deals effectively with bullying	44%	47%	6%	3%
9.	This school is well led and managed	61%	39%		
10.	This school responds well to any concerns I raise	50%	45%	5%	
11.	I receive valuable information from the school about my child's progress	48%	45%	5%	2%

12.	Would you recommend this school to another parent?	Yes 95%	No 5%
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*one person did not indicate whether they would recommend the school

Commentary: The results are generally positive and it's pleasing to see that the overwhelming majority of children are happy at school along with feeling safe and well looked after. As with any questionnaire, different people will have different opinions and personal experience often dictates individual answers. A good example of this is on the question of homework which, in my experience, is nearly impossible to please everyone (the same amount of homework will be too much for some and not enough for others). Where comments were indicated, the feeling was that there was too much homework and some indicated that too much was expected of the children and one said that there was too much pressure put on the pupils.

The responses on progress and the quality of teaching match each other almost exactly. From what I have seen, the quality of teaching is good and the raising of expectation will impact on improved progress by the children over time.

Behaviour had the lowest 'strongly agree' rating. Again, in my experience, this is often the case and is very dictated by personal experience. The same is true of the question around bullying. In the case of the latter it also depends in part on what you mean by bullying. It tends to be a byword these days for any kind of 'mean moment' towards others rather than the more traditional idea of persistently being unpleasant or unkind to someone.

Nevertheless, I will work with staff to hopefully improve behaviour further and reduce any incidents of bullying whether they be persistent or otherwise. As it goes, I actually think behaviour at NT is pretty good and I have been particularly impressed by the improvement in the behaviour for learning in classrooms. I have found children to be polite (one person commented on this, citing the opening of doors for adults as an example) and all bar a very small minority conduct themselves appropriately in school.

I was pleased to see that people felt the school was well led and managed and that concerns are generally well dealt with. Hopefully me being on the gate each day helps this.

The question about information on progress had some mixed responses. Hopefully the newly introduced Class Dojo will help keep parents better informed. The requirement is that schools report to parents three times a year. Like most schools this means two parents' evenings and an end of year report in the summer term. The INCAS+ assessments in the autumn term were generally well received and parents reported they were very informative.

All bar two people said they would recommend the school with one person not indicating either way.

A selection of comments:

'The staff work incredibly hard, lovely encouragement given'.

'There needs to be more activities on the KS1 playground'.

'Staff welcoming and helpful'.

'Too much pressure put on children and parents these days'.

'My daughter has been well supported'.

'There's more attention on underachievers and not on those doing well'.

'Teachers are challenging my daughter well'.

'Some good improvements have been made this year'.

'I'm very supportive of the improvements in security'.

'Homework can often be testing'.

'School has gone from strength to strength expectations are spot on'.

'Class Dojo has been very informative'.

Thank you again for taking the time to complete the questionnaires. I will endeavour to work with the staff to make further improvements not least in the areas which received the more modest ratings. On the whole, I was really pleased with the responses. Although you can't please all the people all the time it appears that most people are happy with their child's experience at school and it was pleasing to get so many positive comments. It's always nice to hear that you are (at least mostly) doing a good job and I know that the staff will be pleased that their hard work is being recognised.

Mr Alford

February 2018